

Keeping our closest neighbours better informed

We recognise that our communications and engagement with our closest neighbours at City Hospital has been poor in recent years.

On Wednesday 26 July, we met with some of our City Hospital residents to listen to their concerns regarding the impact of the coal-fired burners presently in use at our hospital. Our aging coal-fired burners clearly have a significant impact on residents, for which we apologise.

We agreed at last week's meeting a number of actions that we hope will, over time, improve relationships and keep residents better informed about developments at the City Hospital.

From w/c 31 July we will send a weekly email to local residents re: Figures for coal consumption for the previous week. There are no meters for gas consumption as confirmed by Bryony Attenborough at the above meeting.

Last week's figures: July Coal Consumption

End of June Stock level: 198t / Delivered: 368t / End of July Stock level: 157t / Consumed: 409t

This is 123t less than June consumption.

In November we will hold a wider public meeting to update you on our longer-term solution which involves upgrading our heating infrastructure by 2020 and replacing our coal-fired boiler house.

If you would like to be added to our 'residents email distribution list' and receive these weekly emails and other City Hospital updates, please email your name and address to nuhcommunications@nuh.nhs.uk.

NUH contacts:

Bryony Attenborough **Energy Manager**

(for enquiries relating to the Boiler House)

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Laura Skaife-Knight **Director of Communications**

(for other enquiries, including those relating to how we keep local residents informed)

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